

#### THE CUT – AREA BASED SCHEME

Antonia Simpson – Project Manager

THE CUT REFURBISHMENT

LONDON BOROUGH OF SOUTHWARK



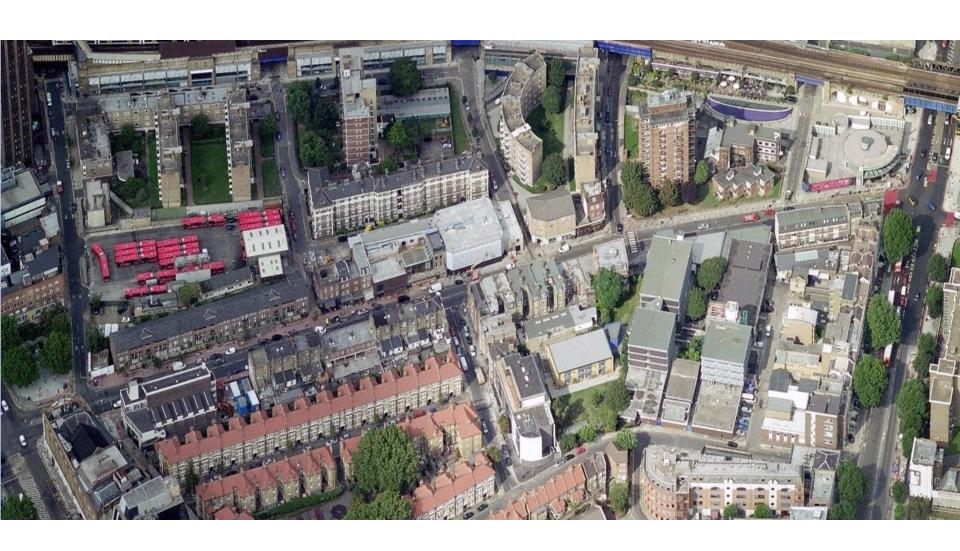














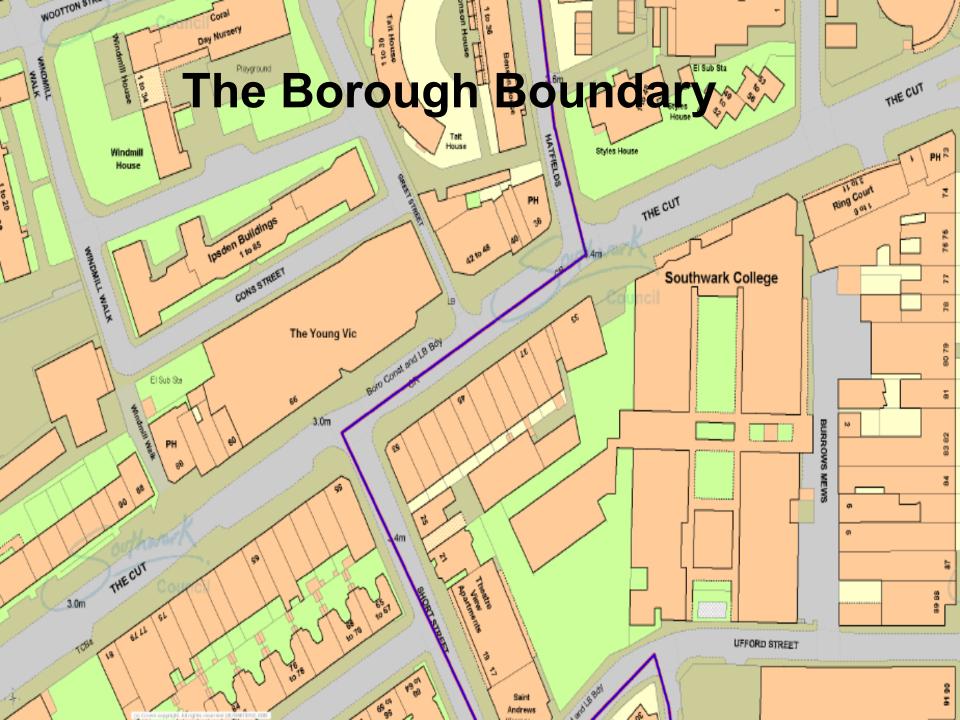














#### Challenges and scheme objectives

- 1. To improve pedestrian access in the area
- 2. To improve the function of The Cut as a pedestrian route between Waterloo and Southwark
- 3. To improve the quality of the public realm for residents, visitors and people working locally
- 4. To improve the perception and reality of safety for people walking through the area
- 5. To improve the trading environment for businesses in the area
- 6. To encourage the use of sustainable travel

#### **Cross Borough Issues**

- 1. Differing policy, approaches and accountabilities
- 2. Different practises for delivery (construction methods, contracts)
- 3. Organisational priorities and culture
- 4. Politics
- 5. Communication
- 6. Obtaining general consensus without compromising on quality

## What cross borough equated to on the ground

- Different paving
- Different light columns
- Different waste management arrangements
- Two street drinking policies
- Different parking meters (with different charges)
- A range of street clutter
- Numerous signs and styles of signs

#### **Timeline**

Initial Report Commissioned 2004

Step 1 Submitted November 2005

Step 2 Submitted February 2006

Contractor Appointed March 2007

Scheme Commencement March 2007

Scheme Completion March 2008

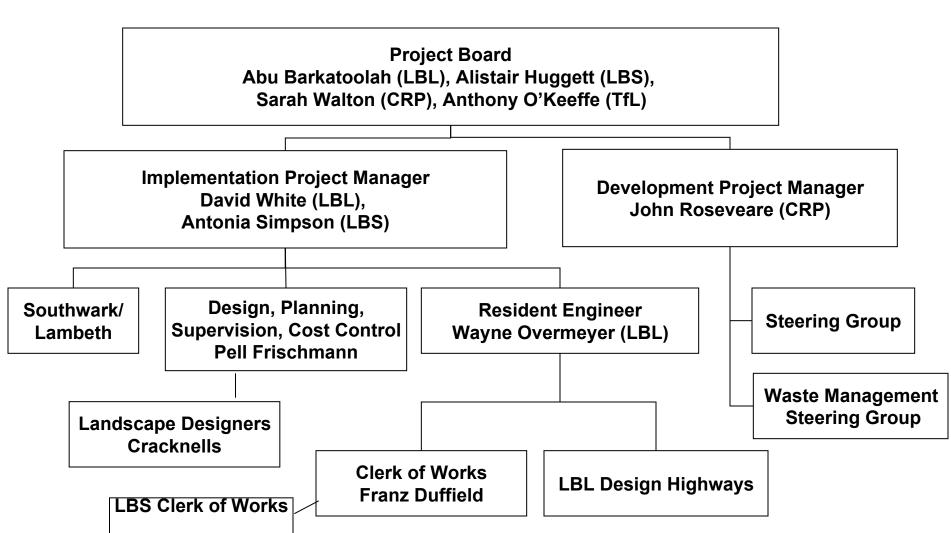
### Our approach

- 1. Project governance
- 2. Communication
- 3. Clarity of roles
- 4. Step by step engagement

#### **Governance**

- Put in place a management structure through which decisions could be made.
- The structure had representation from both boroughs
- Identified clear roles and responsibilities
- Acknowledgement of different set of skills required for different stages of project
  - Design/Consultation/Funding (CRP)
  - Implementation (2 Key Project Managers)

#### ORGANISATIONAL CHART



#### **Project Board**

Monitor progress, costs, programme, design

Strategic – not day to day operations

- Head of Service (Abu Barkatoolah LBL)
- Frameworks and Implementation Manager (Alistair Huggett - LBS)
- Assistant Director (Sarah Walton CRP)
- Assistant Programme Manager (Anthony O'Keeffe, TfL)

#### **Project Steering Group:**

- Local Community Representation
- Local Business Representation
- TfL Representation
- Design Representation Engineers (Pell Frischmann), Architects (Cracknell)
- Local Authority Representation

### Roles and Responsibilities

#### **CRP**

- Led early design
- Made submissions to TfL
- Budget holder and budget management
- Funder Liaison
- Managed steering group

#### Roles and Responsibilities

Southwark - Design

LBS led with continuous LBL input

Sought agreement and consensus for all aspects of the project design (waste mgt/ lighting/ signage/ trees).

**Managed Waste Management Strategy for The Cut** 

Liaison between boroughs

**Lambeth - Construction** 

LBL led with continuous LBS input

Value engineering and contract mgt

**Construction and Site management** 

#### Communication

- No assumptions were made on the status quo and a no blame culture developed for the project team.
- Ongoing liaison between numerous departments (not resource light was the outcome of many meetings and require trust and corporation from both boroughs)
- Appointed Waterloo Community Development Quarter lead consultation body for the local community and the Waterloo Business District for business liaison.
- Structured and direct communication with all stakeholders
- Clear lines of communication (one voice and story told not two)
- Weekly meetings with daily contact

### Cross Borough Working throughout the project

Joint approaches agreed for

- Thames Water
- Communications
- Utility Companies
- Waste Management
- Contractor Procurement (Conways both LBL and LBS highways term contractor)

# The Outcomes of successful approach

- The Councils worked in conjunction with CRP to pool expertise to reach a shared objective
- An exemplar project demonstrating councils working together and agreeing to streetscape designs and solutions.
- A project completed to a high standard that has lasted the test of time.
- Able to satisfy and meet the requirements of both boroughs
- Real benefits realised for the local communities
- Buy in from both boroughs as to the ongoing management and maintenance.

#### **OBJECTIVES** → **DESIGN**

- Traffic calming measures to create self- enforcing 20mph zone
- Widening and repaving existing footpaths
- Improving lighting
- Installing 38 new cycle racks and new benches
- Installing solar powered parking metres
- Planting 48 trees
- A new waste management system
- Decluttering and a single approach for signage





















#### **Awards**

The London Planning Awards - Best project to protect communities

**BEX Awards 2008 – Best collaboration** 

**Highly Commended London Transport Awards** 







